



ALLIED WORLDWIDE[®] & CRAWFORD[®] MULTINATIONAL INSURANCE CLAIMS SERVICES



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Together, Allied WorldWide®, Allied World's multinational insurance platform, and Crawford®, one of the world's largest independent providers of claims management solutions, can serve as your clients' single-source multinational insurance program. Through this arrangement, we cover several exposures and offer integrated claims services. Our platform has been expertly crafted to provide meaningful protection to address typical multijurisdictional challenges, including currency, regulatory, insurance and language differences worldwide.

KEY BENEFITS

- 1 Intake** – Centralized reporting across the globe into one location providing consistency and reliability.
- 2 Claims handling** – Crawford has created claims teams across the globe as Allied WorldWide has expanded their reach into multiple regions.
- 3 Reporting** – Crawford has worked with Allied WorldWide to design client specific reports and alerts. Crawford has customized reporting to meet the needs of Allied WorldWide's internal reporting structure.
- 4 Banking** – Centralized banking has been established for the handling of Allied WorldWide's funds for claim payments. With our banking capabilities, we have the ability to pay claims in most countries globally.
- 5 Billing** – Crawford and Allied WorldWide have established centralized billing practices globally for client ease. We create one invoice globally to the client.
- 6 Global System** – Crawford and Allied WorldWide utilize a web-based global claim system and provide access for transparency, up-to-date notes and reserves. Our system allows Allied Worldwide to interact and communicate directly to our adjusters within the claim and is documented in the claim notes.



SPECIALIZED CLAIMS SERVICES

Our claims solution has the broadest array of task and tactical services in the claims industry. We can assume virtually any and all everyday functions and configure services exactly as your organization demands. Some of our areas of expertise include large and complex losses, high-volume claims, catastrophe and disaster response services, and workers compensation. No matter the size, frequency or scale, we can help.

ENVIRONMENTAL RISK SERVICES

Our environmental risk services team understands virtually all types of environmental claims, even those with the highest complexity, scope, and severity. Through our relationships with leading global law firms, we provide complete legal liability capabilities, including full investigation, common law and statutory obligations, along with expert legal opinions to ensure that energies and resources are properly focused and not wasted on inefficient or unnecessary activities.

FORENSIC ACCOUNTING SERVICES

Our highly specialized forensic accounting team integrates strong commercial knowledge with accounting, auditing and investigative skills to provide an in-depth analysis, which can be used in a court of law or other public forum. With backgrounds in insolvency, auditing and management accounting, these professionals provide expert support and guidance and are armed with a comprehensive array of investigation techniques. These include intelligence gathering, analysis, and real-world experience, resulting in tailored solutions for you and your customers.



FINANCIAL RISKS

We have one of the industry's most robust practices focused on the financial industry, with the skills and experience to evaluate, adjust, and resolve large-loss claims for financial institutions. We assist financial institutions looking for ways to restore operations, evaluate exposure, and resume normal operations. We deliver results that are efficient, accurate, and fast. These include banker's blanket bonds, which protect banks from suffering employee-related financial losses, credit risk, fidelity-guarantee insurance, mortgage guarantee, and surety-related claims, among other things.

LIABILITY

From bodily injury to product or general claims, we have the expertise and resources to optimally manage a wide variety of liability claims. And because we know each case is unique, our professionals are committed to finding tailored solutions for the toughest liability claims challenges. When you're facing a catastrophic liability loss, and instant onsite response is crucial, our mass tort claims services and team of adjusters provide you with a global rapid-response network for any man-made catastrophic event. We also have the insight to combine any and all of our resources to mitigate damages and expedite a fair and reasonable settlement.

MOTOR / AUTO / SALVAGE

Crawford's Vehicle Services offers claim professionals a network of more than 4,000 managed repair body shops, 1,200 vetted field appraisers, and other vendors that comprise an end-to-end material damage claim solution. Our solutions include auto and heavy equipment material damage appraisals, managed repair program (MRP), ClaimHub™ technology, salvage management and disposal program, rental management program, national towing solution for MRP claims, paint-less dent removal MRP, and over spray MRP.



PROPERTY

When property is damaged, our experts promptly adjudicate the claim. Property claims management covers all types of losses from residential to commercial. Upon assignment, we quickly assemble the right team of claims professionals, consultants, and project management specialists to settle the claim and prevent further losses. Through our proprietary ClaimsALERT 24/7/365 call center, our seasoned team can respond immediately, addressing business interruption to content appraisal, and investigation services to personal lines.

WORKERS COMPENSATION / EMPLOYERS' LIABILITY

Our highly qualified team utilizes a comprehensive, integrated approach to workers compensation and liability claim management. The in house team of physicians, nurses, and claim professionals has unparalleled clinical expertise and makes a measurable difference in medical bill review, physician review services, critical incident, behavioral health, and pharmacy protocols. We have found that this approach is the best way to help you manage all components of your workers compensation and liability programs efficiently. With a service model that features a standardized, streamlined, and strategic process designed to shorten claim duration and reduce overall claim costs, we simultaneously help ensure that employees receive the medical care they need to enable a healthy return to work.

WANT MORE INFORMATION?

For more information on the Allied WorldWide multinational insurance platform, please contact us at alliedworldwideplacement@awac.com.

www.awac.com/allied-worldwide
www.crawfordandcompany.com



This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, GmbH. Such subsidiaries currently carry an A.M. Best rating of "A" (Excellent), a Moody's rating of "A3" (Good) and a Standard & Poor's rating of "A-" (Strong), as applicable. Coverage is offered through licensed agents and brokers where required, or through Globex International Group ("Globex International"). Globex International partners with select regional brokers and underwriters across the globe to offer local policy placement and administrative services. Globex International is an international employee benefits, insurance and risk management consulting firm for agents, brokers, consultants and underwriters. Local admitted policy terms and conditions are subject to the local laws, regulatory guidelines and marketplace practices of applicable jurisdictions. © 2017 Allied World Assurance Company Holdings, GmbH. All rights reserved.